

For techs at a storage unit

Take your equipment at the storage unit

Your market has a storage unit instead of a warehouse person. You scan out what you take yourself, and Restock keeps count.

KNOW THIS FIRST

FIRST

Send your Inventory Scan

After your last job Wednesday — same as every tech. No Inventory Scan, nothing can be taken.

UNIT PIN

6–10 digits

From the Lumos Team. Do not share it.

TAKE ONLY

What you are owed

Max 15 ONTs · 8 Extenders (new hires 8 · 5) minus what is on your truck.

EVERY SCAN

Is saved with your name

The Lumos Team sees every grab.

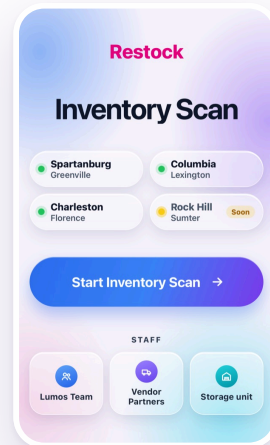
Haven't sent your Inventory Scan yet? Do it first on your phone: Restock → **Start Inventory Scan**, pick your name, scan your truck, count supplies, Send.

AT THE UNIT

1

Tap Storage unit

Open restock.svcops.net, scroll down and tap **Storage unit**.

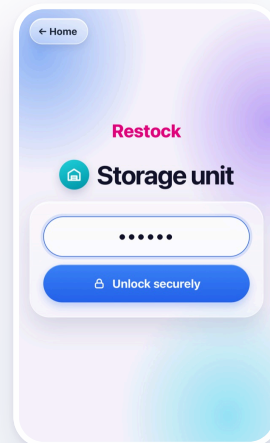


2

Unlock with the unit PIN

Type the unit PIN in **Unit credentials** and tap **Unlock securely**.

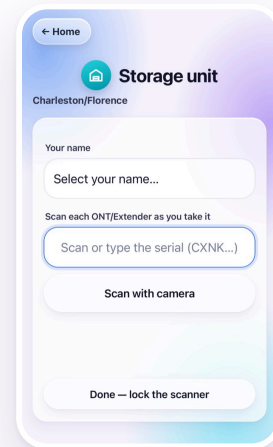
The unlock lasts 4 hours.



3

Pick your name

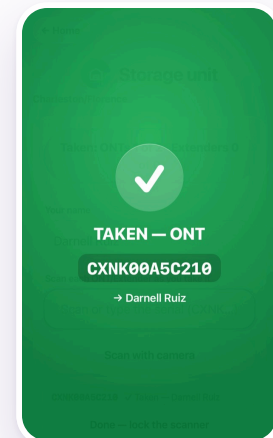
Your market shows at the top. Pick your name — only your market's techs are listed.



4

Scan each ONT and Extender as you take it

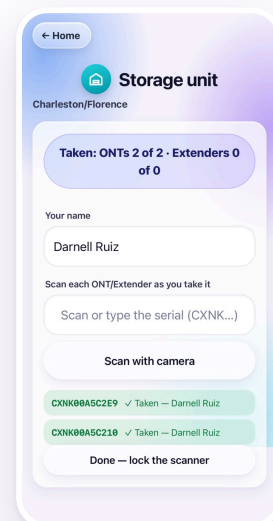
Scan the CXNK label with a scanner, or tap **Scan with camera**. Green means it is yours: **TAKEN**.



5

Watch your count

The top shows what you took against what you are owed, like **ONTs 2 of 2**. Each serial shows ✓ **Taken** with your name.



6

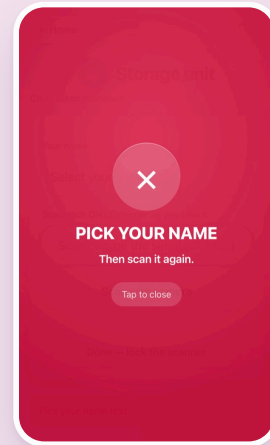
Lock it when you leave

Tap **Done — lock the scanner**. The PIN screen comes back so nobody else can use it.



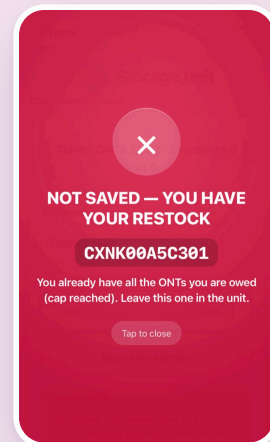
PICK YOUR NAME

You scanned before picking your name. Tap to close, pick your name, scan again.



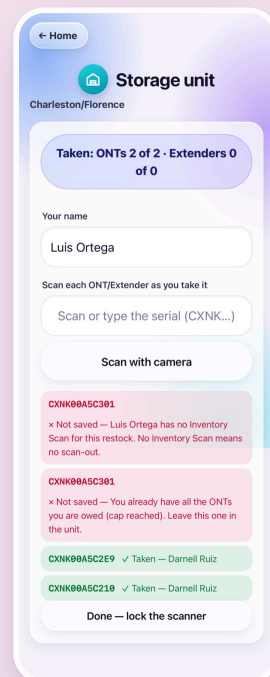
YOU HAVE YOUR RESTOCK

You already have everything you are owed. Leave that one in the unit.



No Inventory Scan

You have not sent your Inventory Scan for this restock. Send it first, then scan again.



"Already with <name> — not taken"

That ONT/Extender belongs to someone else. Put it back or call the Lumos Team.

"WRONG BARCODE"

Scan the CXNK label, not another barcode on the equipment.

"Those credentials did not work"

Wrong unit PIN. Check with the Lumos Team.

"Not saved — sign in again"

The 4 hours ran out. Unlock with the PIN again.

Pictures use made-up names and serials. Restock · restock.svcops.net